

YOUR RIGHTS AS A PATIENT

As a client/patient of this office, you are entitled to the following:

- Being handled with courtesy and respect from all our staff
- A safe and confidential environment in which to discuss your personal and private matters
- A description of your therapist's experience and background including information about licensure or certification, education, training and specialization as it is related to the treatment you are being offered
- The right to report unethical or illegal behavior of a therapist to state regulatory organizations and/or local law enforcement
- The right to be made aware of and have the opportunity to discuss the fees charged by the health service provider, methods available for payment, the handling of health insurance claims and other fiscal policies
- In emergencies, the right to know a method by which I can speak to my therapist or another available therapist within a reasonable time period
- The right to know how my confidential records will be protected and the limits to that confidentiality
- The right to have my records or a summary of my records transferred to another professional therapist if I so request
- The right to discuss and question the nature of my treatment, the therapist's methods in my treatment, theoretical orientation and treatment objectives
- The right to terminate the treatment at any time
- The right to a summary of my financial account request